

The ConnectionsSM AccordantCareTM Program can help by:

- **Educating patients** through Accordant's informative website (www.accordant.com)*, monthly newsletters, and contact with nurses. *Accordant works to help your patients understand their condition and find support; it also connects them to other useful resources.*
- **Improving patient compliance** with your prescribed treatment plan through educating the patient and notifying you of pertinent changes in your patients' health. *Accordant supports your treatment objectives and works closely with your patients to encourage compliance.*
- **Conducting interval assessments** with your patients via telephone or e-mail to detect early warning signs of complications. *Accordant monitors subtle changes in your patients' condition and can alert you of the changes that might require follow-up.*
- **Providing you with access to Accordant's medical advisors** who are available to discuss complex patient or treatment issues.
- **Coordinating care among members of the patient's healthcare team.** *Accordant can assist you with the time-consuming "leg work" often necessary for patients with complex, chronic diseases.*

Eligible members will be contacted by letter and telephone. When the member agrees to participate in an "interactive status" (active communication with a nurse in the Connections AccordantCare Program), we will notify you by mail.

For more information, visit the Accordant website at www.accordant.com*. If you have questions, call Accordant at (866) 398-8761 (8 a.m. to 9 p.m., Monday through Thursday and 8 a.m. to 5 p.m. on Friday). Messages left after hours will be returned the next business day.

Sincerely,



Esther J. Nash, MD
Senior Medical Director
Health Management Programs

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